# Your Digital Front Door for Engaging Patients

### **Patient Portal**







## Why Our Patient Portal?

#### **Modern Patient Portal Experience**

Make the right first impression with patients and healthcare consumers. Deliver an appealing, well-designed patient experience that's constantly updated to reflect today's consumer use trends.

#### Patients' Healthcare Hub

Patients want a portal to streamline and organize their healthcare activity. Our Patient Portal provides this by bringing together all forms, surveys, reminders, alerts, and their entire clinical record.

#### **Patient Engagement Platform**

Exceptional patient portals aren't standalone solutions – they effortlessly communicate with your other engagement solutions such as intake and check-in, reminders, patient surveys and PROs, online scheduling and population health.

#### **Engagement for Multiple Systems**

Patients don't want multiple portal solutions across their health system. We have extensive API integration with more EHRs than any other patient engagement solution. Now patients can have a single portal solution for all their providers.

#### **Improved Healthcare Brand**

An organization's patient portal is a direct reflection on their brand. The aesthetics, usability and overall experience define each patient's perception of your practice. It's more important today than ever to deliver a patient portal that complements your hard work and boosts your healthcare brand.

#### **Simple Automated Portal Migration**

The thought of switching portals can strike fear in the heart of your staff. But fear not. InteliChart painlessly migrates your already-registered patients to our portal and makes data transfer seamless to your organization and patients.

### **The Patient Journey**



Pre-Visit				Visit		Post-Visit		
Patient Schedule	Patient Notify	Patient Intake	Patient Portal	Patient Intake	Patient eHealth	Patient Survey	Patient Activate	Patient Portal
Self-schedule appointments through Google or Facebook	Reminders and communication via patient-preferred method	check-in, reduce	Schedule appointments, complete forms, secure messaging	Complete forms in waiting room, pay bills, register for portal	Convenient virtual visits through telehealth	Patient satisfaction feedback and patient-reported outcomes		View lab results, visit summaries, refill meds, manage health information

## What Patients and Providers Say

I like the flexibility of scheduling my own in-office or virtual appointment. Life is easier when I can manage my family's accounts all in the same place.

It's convenient that I can access all my intake forms, reminders and surveys right in my portal. Day or night, I can see lab results and request medication refills. Paying my bill is fast and easy, even when I'm on the run.



Patients are pleased they can access records from all their providers in one convenient location.

Automated workflows make our office more efficient - manual efforts are a thing of the past.

Now patients have all the information they need to better manage their health. Automating our portal enrollment has increased staff efficiency and portal adoption.

We've strengthened our brand in the market by offering our patients a premium portal.

