

Activate Engagement to Improve Population Health



Patient Activate



Healthy
Outcomes®

Platform for Patient Engagement

A Patient-Focused Approach to Population Health

For patients to become active participants in their own health, they often need direction and motivation from their providers.

Patient Activate is an automated population health solution that helps you guide your patients between visits, influencing them to take the necessary actions that lead to good health and well-being. Proactively managing your patients' health provides the "nudge" that's often necessary to activate patients to become active members in successfully managing their own health.

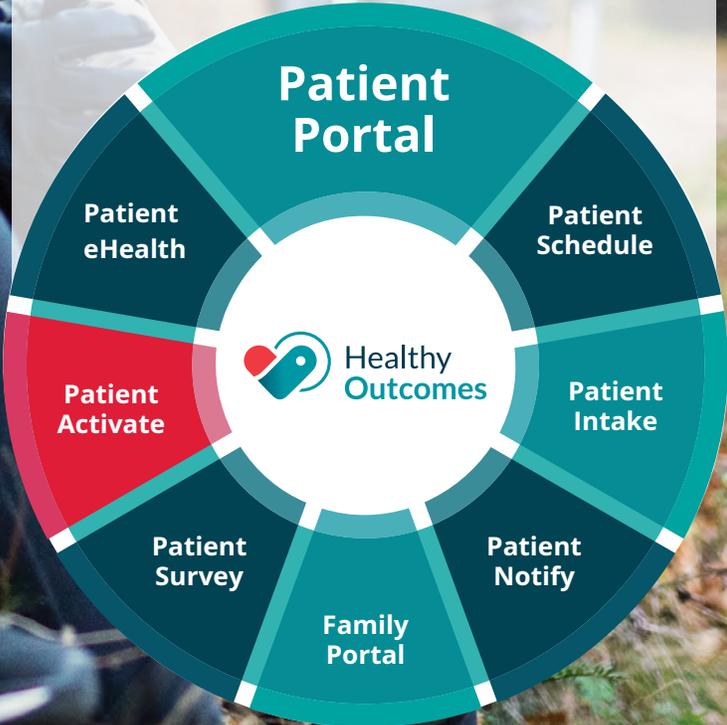


Healthy Outcomes[®]

Platform for Patient Engagement

Orchestrated Engagement

The solutions on our Healthy Outcomes platform work in unison to orchestrate a holistic approach to engagement that results in a healthier, happier patient.



Why Patient Activate?

Reduce Care Management Stress

Tracking and managing patients in accordance with quality payment programs and value-based care initiatives is often a manual, inefficient workflow. Now you can augment those efforts with automation and deliver positive outcomes for patients and staff.

Identify the Right Patients

Whether you're looking to manage a very specific group of patients or several large populations, we give you simple yet powerful tools to define the parameters to precisely identify patients to manage, monitor and intervene with. We maintain completely discreet data analytics for the full patient record, often with real-time data from many vendor systems.

Initiate Meaningful Engagement

Automate meaningful engagement to patients based on factors such as diagnosis, lab values, vitals, medications, visit information, or any other component of their clinical record and provide guidance toward healthy decisions and behavior.

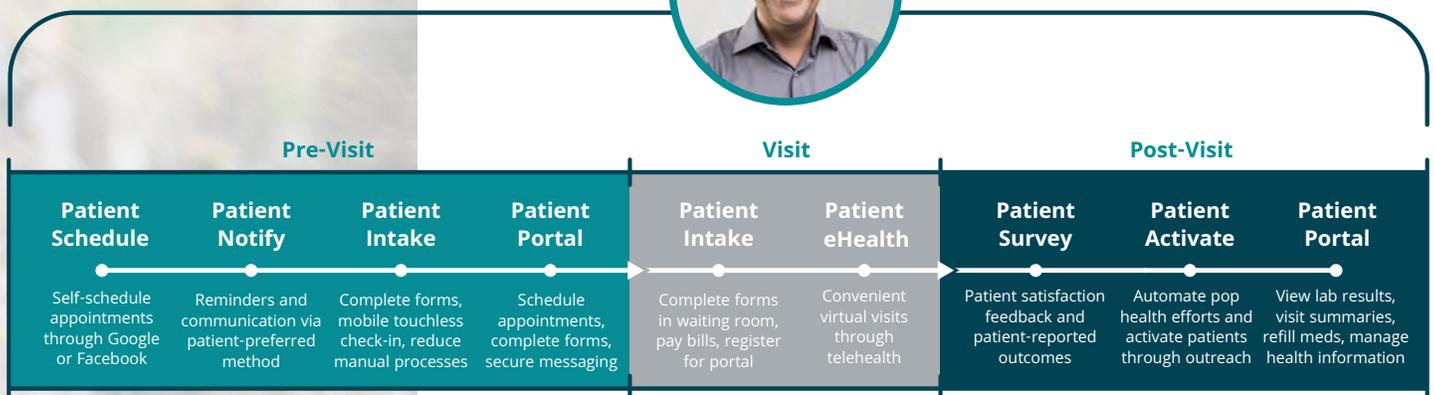
Patient Recall/Recare

We deliver the most comprehensive patient recall and re-care capability. Deliver communications to patients based on any element of their clinical chart via our real-time clinical data collection from your EHR and PM system.

Increase Patient Adherence

Automated communication with patients via their preferred method of engagement – e-mail, text, or phone call - increases adherence with medications, referrals, self-care, and discharge instructions.

The Patient Journey



Each Healthy Outcomes solution establishes a touchpoint in the patient journey before, during and after the provider visit.

What Patients and Providers Say

When my provider makes it a priority to stay connected with me, I'm more likely to make it a priority to stick to my meds and take better care of myself.

I only see my healthcare providers a few times a year, so communicating with me between visits reminds me to stay on track with my care plan.

After my procedure, I was impressed that I got a text from my doctor asking if I had questions about my discharge instructions.

My care manager e-mails me on a regular basis to see how I'm doing, and that motivates me to make better choices when it comes to managing my diabetes.



Automated communication that is smart and perfectly timed generates more touches with our patients and less burden on our staff.

Re-engineered workflows for managing chronic-care populations gives our care managers more time to focus on their most complex patients.

This technology helps us identify patients who are approaching the onset of disease and prevent them from getting sick in the first place.

Equipped with the right data and dashboard monitoring, we can easily track patient performance against outcome goals.